



## **REFUND POLICY**

MADTA Policy # 15

Effective Date: January 1, 2023

Approved: January 20,2023

### **Classes:**

General Policy: No Refunds after class registration closes. For safety reasons Bitches in season are not allowed on MADTA property. Bitches that come into heat during a class will be refunded up to 3 classes meetings. Owners are welcome to come audit the class while their bitch stays home so not to fall behind the class.

Other Policies: Injuries to either a handler or dog after the first week will result in the handler receiving a voucher prorated for the remaining number of classes to be used within 12 months of the date of issuance.

Dog/Handler dismissed from class by the instructor: Requests for refund shall be reviewed by the Board of Directors on a case-by-case basis.

At no time will a refund be granted if a request for such a refund is received more than twenty-four hours following the completion of the entire session of that class.

### **Sanctioned Trials and Tests:**

No refunds after the closing date will be given for any reason. Full refunds are allowed prior to the closing date. Bitches that come into season after the closing date will receive a refund less an \$8 per day processing fee. Requests for bitches in season refund must be made prior to 1 hour before the starting time of the trial or test.

### **Seminar/Clinic:**

No refunds are allowed after the final sign-up date for the seminar/clinic has passed. Participant may find someone else to take their place and have that participant pay them directly. They are then to notify MADTA of the replacement participant name. Bitches in season are not allowed to participate in seminars so a refund of the difference between a working spot and an audit spot will be available. Bitches in season will not be allowed to participate in clinics, a full refund of the cost of the clinic less a \$15 processing fee will be allowed.

### **Sho-N-Go/Fun Run:**

No refunds are available after the pre-entry closing date.

### **Membership-Dues:**

No refunds available for any reason. This includes existing members and people applying for membership in the club.